



Mendip Integrated Health & Wellbeing

West Hub

Community Transport Options

*Working alongside the five GP surgeries in
Street, Glastonbury and Wells*



Community Transport Options

For the most up-to-date Community Care Schemes, please visit:
www.travelsomerset.co.uk/community-car-schemes-in-mendip

Street Volunteer Driver Service - 01458 656248

Street Volunteer Driver Service, Crispin Community Centre, Leigh Road, Street.
Bookings / Information: 01458 656248.

Other services provided by the Crispin Community Centre include activities and classes, coffee mornings, craft clubs and very popular lunch club.
For more information on what they do please call 01458 447248 or pop in and speak to one of their friendly receptionists.

Wells Community Network - 01749 467079

Formed as a response to the pandemic, Wells Community Network (WCN), is a coordinated network of volunteers and organisations that work together to support the local community.

Volunteers engage in an enormous variety of tasks, from marshalling and supporting partner organisations, to day-to-day chores, a friendly chat, shopping, collecting prescriptions and dog walking.

Butleigh Area Transport Service (BATS) - 01458 850677

Bookings: 01458 850677 (48 hours notice) Running times: Monday to Friday

For residents in the Butleigh and Butleigh Wootton areas only - answer phone service in operation, please leave a message.

Transport Around Baltonsborough (TAB) - 07510 241361

Bookings; 07510 241361, Running times: Monday to Friday 8am to 6pm. For residents in the Baltonsborough area.

Community Transport Options

Mendip Community Transport

Mendip Community Transport operates accessible vehicles for community groups, the disabled, elderly, frail, visually or mobility impaired and similar disadvantaged groups/individuals, residing in the Mendip end Sedgemoor areas. Also provides a hospital car service.

Mendip Community Transport - Hospital Cars 01749 880613

The service is operated by volunteer car drivers who offer their time free of charge but receive reimbursement of expenses in respect of the mileage they incur.

Please note - bookings for this service can only be made by telephone on 01749 880613.

Mendip Community Transport - slinky Service 01749 880482

Slinky is an accessible door-to-door bus service funded by the Somerset County Council for people who are unable to access conventional transport in the Mendip and Sedgemoor areas. Whether you need to get to health appointments, want to attend clubs or classes, visiting friends and relatives, or just need to be able to get to the shops, they will be happy to provide you with the transport service you require.

Mendip Slinky: 01749 880482

Patient Transport Advice Centre - 01823 727444

If you're going to a hospital for an appointment, tests, or treatment, you'll normally be expected to make your own way there. However, you may be eligible for transport under certain circumstances. You may be eligible for free non-emergency patient transport services. These services provide transport to and from hospital for people who have a medical need for it. Note: Your hospital appointment must already be booked prior to phoning.

Red Cross - 01823 273707

Patient transport services may be able to assist for essential health-care journeys such as getting to medical appointments, picking up prescriptions and shopping.

Mendip Integrated Health & Wellbeing - West Hub Contacts

HUB Navigators - information, advice and guidance to health and wellbeing	Care Coordinators and Link workers	Discharge Reviewer - triage of hospital discharges	01458 553 025
Health Connectors - social prescribing and health coaching			01373 468 368

The Mendip Integrated Health and Wellbeing Hub works alongside the five GP surgeries in Street, Glastonbury and Wells.

The Hub is staffed 8.30am until 4.30pm Monday to Friday (*excluding Bank Holidays) and consists of:

- Navigators / Admin (information, advice, and guidance)
- Care Coordinators / Link Workers (supporting people with dementia, cancer, complex health conditions or living in a care home)
- Discharge Reviewer (Triage of hospital discharges)
- Social Prescribers (Health Connectors)
- Health Coaches (Health Connectors)

The Hub is overseen by a Registered Nurse (Office Manager).

The Mendip Integrated Health & Wellbeing Hub
c/o Vine Surgery, Hindhayes Lane, Street, Somerset, BA16 OET. **Tel:** 01458 553025
Email: westmendip.symphony@nhs.net **Website:** yourhealthandwellbeing.org.uk

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